

Contents

NEWYORKCITY 10

INTERVIEWS

Brightstar 3.0 - Transformation to Customer-First

Jaymin B. Patel,
President and Chief Executive Officer,
Brightstar Corp.

144

The Ready Pac Foods Difference

Tony Sarsam,
Chief Executive Officer, Ready Pac Foods

147

Venus Williams: On and Off the Court

Venus Williams

150

Living a Healthier Life

Roger Deutsch,
President and Chief Executive Officer,
Cell Science Systems, Corp.

153

The American Dream

Sheldon Yellen,
Chief Executive Officer, BELFOR Property Restoration

156

Value Beyond Capital

Saurabh Ranjan, Founder and Managing Partner,
and Saurabh Suri, Managing Partner,
CerraCap Ventures

160

Quality Concrete

William J. Sandbrook,
President and Chief Executive Officer,
U.S. Concrete, Inc.

162

Delivering Expertise, Excellence, and Efficiencies

Alan S. Elkin,
Chairman and Chief Executive Officer,
Active International

164

Transforming Education

JD Hoye, President, NAF

180

Client-Centric

Reed, Heather, and Lynsey Humphrey,
Owners, Alder & Tweed

182



**MAGEE-WOMENS
RESEARCH INSTITUTE &
FOUNDATION**

Women's Health

158

LEADERS IN SPORTS

The Business of Sports

Sean McManus, Chairman, CBS Sports

136

A Career Guidance Counselor

Sandy Montag,
President and Chief Executive Officer,
The Montag Group

138

ZURICH MANAGING RISK

A Valued Insurance Provider

Paul Horgan,
Head of Zurich Global Corporate in North America

140

Leading Through Innovation

John Miskel,
Head of Corporate Life & Pensions,
Zurich North America Life

142

Hospitality

Growing ONE

Alex Muñoz-Suárez,
Chief Operating Officer, The ONE Group

186

Personalized Service

Colby Brock, General Manager,
The Radisson Hotel New Rochelle

187



Quality and Value

Stephen Leroux,
Executive Director, Champagne Charles Heidsieck

188

Growing a Vision

Jake Kloberdanz, Chief Executive Officer
and Founder, ONEHOPE Wine

189

European Style Wines

Arman Pablavan,
Proprietor/Executive Manager, Starlite Vineyards

190



Cyber Risk

Ed Powers,
U.S. Managing Principal-Cyber Risk Services,
Deloitte

166

Defending Digital Infrastructure

The Honorable Will Hurd,
U.S. House of Representatives

168

Protecting The Financial Services Critical Infrastructure and Beyond

Bill Nelson,
President and Chief Executive Officer,
Financial Services Information Sharing and
Analysis Center (FS-ISAC)

169

Information Sharing

Tom Litchford,
Vice President-Retail Technology,
National Retail Federation (NRF)

170

The Role of the CISO

Jim Routh,
Chief Security Officer, Aetna

171

Information Security Risk Management

Jason A. Witty,
Executive Vice-President and Chief Information
Security Officer, U.S. Bank

172

The Cybersecurity Framework

David Zacher,
Executive Director of ONG-ISAC and
Cyber Risk Specialist Leader with Deloitte & Touche LLP

173

Views on Cyber

174

Cybersecurity Survey

175

Cyber and Terror Response

David Norfleet, Senior Vice President and Chief
Underwriting Officer; and Reggie Gibbs,
Senior Underwriter and Product Manager,
Starr Companies

176

EDITORS' CHOICES

The Jefferson Washington, D.C.

184

Il Mulino

192