

Contents



67



68



69



70



71



72



73



74



75

Letters from Leaders

LETTERS 67

INTERVIEWS AND FEATURES

Retired, but Never Retiring

His Excellency Tun Dr. Mahatir bin Mohamad, Former Prime Minister, Malaysia

10

Rockefeller Jr.:

A Natural Philanthropist

David Rockefeller Jr., Director, Rockefeller & Co., Inc., New York

15

A Service You Hope You Never Have to Use

Brian Duperreault, Chairman and Chief Executive Officer, ACE Limited, Hamilton, Bermuda

18

The New Realities of Marketing

David Bell, Chairman and Chief Executive Officer, The Interpublic Group of Companies, New York

23

Turning Insight into Foresight

Derek C. Hatbaway, Chairman, President, and Chief Executive Officer, Harsco Corporation, Camp Hill, Pennsylvania

26

Investing in Client Relationships

Robert L. Bagby, Chairman and Chief Executive Officer, A.G. Edwards, Inc., and A.G. Edwards & Sons, Inc., St. Louis

29

We Get What We Celebrate

Dean Kamen, Founder and President, DEKA Research and Development Corporation, and Founder, FIRST (For Inspiration and Recognition of Science and Technology) and Segway LLC, Manchester, New Hampshire

32

Adapt, Evolve, and Improve

John J. Brennan, Chairman and Chief Executive Officer, The Vanguard Group, Valley Forge, Pennsylvania

35

Capitalism: Victim of Its Own Success

James D. Robinson III, Cofounder and General Partner, RRE Ventures LLC, New York

39

Money in Motion

Alan J. Weber, Chairman and Chief Executive Officer, U.S. Trust Corporation, New York

57

Castles in The Air

Pierre Beaudoin, President and Chief Operating Officer, Bombardier Aerospace, Montreal

62

Experts in Global Risk

Michael G. Cberkasky, President, Chief Executive Officer, and Director, Kroll Inc., New York

65

Working for the Crown

Chirayu Isarangkun Na Ayuthaya, Director-General, Bureau of the Crown Property, Kingdom of Thailand

78

Successful Strategies in a Competitive U.S. Energy Marketplace

Mayo A. Shattuck III, Chairman, President, and Chief Executive Officer, Constellation Energy, Baltimore

81

Concerned with HR Cost Issues?

Dale L. Gifford, Chairman and Chief Executive Officer, Hewitt Associates, Inc., Lincolnshire, Illinois

82

A Second-to-None Value Proposition

Rayford Wilkins Jr., Group President, Marketing and Sales, SBC Communications Inc., San Antonio, Texas

84

Capitalizing on the Value of People

Donald Lowman, Managing Director, Executive Compensation and People Advisory Services, Towers Perrin, Stamford, Connecticut

85

100 Years of Managing Wealth

Ted T. Cecala, Chairman and Chief Executive Officer, Wilmington Trust Corporation, Wilmington, Delaware

92

Orange Means Business

Philippe Bernard, Vice President, Business Solutions, Orange SA, London

94

Turning CEOs into Leading CEOs

Dennis Carey, Founder, G100 and CEO Academy, Aspen, Colorado

97

Independence:

A Must for Your Internal Audits

Owen J. Sullivan, President and Chief Executive Officer, Jefferson Wells International, Inc., Brookfield, Wisconsin

98

The Power of a Portfolio

Peter H. Forster, Chairman, DPL Inc. and Dayton Power and Light Company, and Caroline E. Mublenkamp, President, MVE, Inc., and Group Vice President and Interim Chief Financial Officer, DPL Inc. and Dayton Power and Light Company, Dayton, Ohio

100

Yes, We Have No Brown Bananas

Bruce C. Galton, President, Chief Executive Officer, and Director, Senesco Technologies, Inc., New Brunswick, New Jersey

102

“Your Vision, Our Future”

F. Mark Gumz, President and Chief Operating Officer, Olympus America Inc., Melville, New York

104

VIPs' H₂O

David H. Gilmour, O.F., Chairman,
Fiji Water, LLC, Viti Levu, Fiji, and Aspen,
Colorado

107

Selling Education

Gregory Howard Williams, President,
The City College of New York, The City
University of New York

108

"Too Much" Makes the Difference

Alex von Bidder, Co-owner and Managing
Director, The Four Seasons, New York

110

GERMANY'S GLOBAL LINKS

Big Challenges Bring Big Opportunities

Dr. Bernd Pischetsrieder, Chairman,
Management Board, Volkswagen AG,
Wolfsburg, Germany

42

Transatlantic Relations

Are Vital to the Global Economy

Prof. Jürgen E. Schrempp, Chairman,
Management Board, DaimlerChrysler AG,
Stuttgart, Germany

44

A Global Network of Innovation

Dr. Heinrich von Pierer, President and Chief
Executive Officer, Siemens AG, Munich

48

Savings in Automotive Production

Stephan Rojahn, Chairman, Board of
Management, Durr AG, Stuttgart, Germany

52



Thinking Globally, Acting Locally

Todd Marin and Sean R. Wallace,
JPMorgan, Asia Pacific

86

The Asian Phenomenon in Action

Nicholas Andrews and David Hancock,
JPMorgan, Asia Pacific

88

China: The Race to Success in a Growth Economy

Charles Li, JPMorgan Chase China

90

Driving Economic Recovery in Japan

Tetsuya Kawano, J.P. Morgan Securities
Asia Pte. Limited, Japan, and Keiichi Miki,
J.P. Morgan Trust Bank Ltd., Japan

91

ROUNDTABLE

Beyond Barcodes: IT Advances in Retail

112

BAHAMAS

A Country Where the Sky Is No Limit

The Right Honorable Perry Gladstone Christie,
Prime Minister, Commonwealth of the
Bahamas

117

Celebrating Our Diversity

119

LEADERS IN TRAVEL

Consistently Superior Vacations

Brad Handler, Chairman and Chief Executive
Officer, Exclusive Resorts, LLC, Denver

130

Solid Value in Europe

Gabriele Burgio, President and Chief
Executive Officer, NH Hoteles, Madrid

132

The Business of Hospitality

Niklaus J. Leuenberger, Group General
Manager, North America, The Peninsula
Hotels, Hong Kong, and General Manager,
The Peninsula New York

134

Luxury Hidden in the Woods

Joseph A. Hardy Sr., President, Nemaconlin
Woodlands Resort & Spa, Farmington,
Pennsylvania

136

Repositioning InterContinental

Frank van der Post, Regional Vice President,
Operations, Eastern United States and the
Caribbean, InterContinental Hotels & Resorts,
Windsor, United Kingdom

138

Get Comfort, Save Time

Franka Holtmann, General Manager,
Hôtel de Crillon, Paris

143

The Business Traveler's Paradise

Man Soo Lee, President and
Chief Executive Officer, The Shilla Hotels &
Resorts, Seoul, and General Manager,
The Shilla Seoul

144

Personalized Service in the Desert

Greg Miller, General Manager,
Royal Palms Resort and Spa, Phoenix

146

The Luxe of the Irish

Peter MacCann, General Manager,
The Merrion, Dublin

147

LEADERS STYLE

My Jewels

Elizabeth Gage, Designer and Owner,
Elizabeth Gage Ltd., London

150

A Handcrafted Soul

Marc Hayek, Chief Executive Officer,
Blancpain SA, Paudex, Switzerland

151

Still Mightier Than the Sword

Jan-Patrick Schmitz, President and Chief
Executive Officer, Montblanc North America,
Murray Hill, New Jersey

152

Watches of Wunder

Severin Wunderman, Owner and
Chief Executive Officer, Corum,
La Chaux-de-Fonds, Switzerland

153

One Is Silver and the Other Gold

Janice Winter, President,
Judith Ripka, New York

154

Designs That Won't Break the Bank

Roland Streule, President and
Chief Executive Officer, Rado Watch Co. Ltd.,
Lengnau, Switzerland

155

Taking Wider Aim

Christopher Merritt III, General Manager,
Beretta USA, Corp., Accokeek, Maryland

156

Masterpieces Today, Classics Tomorrow

Philippe C. Merk, Chief Executive Officer,
Maurice Lacroix S.A., Zurich

157

What's Black and White and...?

Jefferson Hayman, Photographer, New York

158

Everything Old Is New Again

Martin Braun, Owner, Martin Braun,
Straubenhardt-Langenalb, Germany

159

A Case to Be Reckoned With

Thomas J. O'Brien, President and
Founder, Venlo Company, Inc.,
Braintree, Massachusetts

160

DEPARTMENTS

Leaders Advisory

137,142

Editor's Choice

140

Executive Gifts

162

Things No One Ever Tells You

169