

# Contents



## COVER FEATURES

### Leadership, Faith, and Public Service

*The Honorable George W. Bush,  
President of the United States*

10

### Losing Is Not an Option

*Michael D. Capellas, Chairman and Chief  
Executive Officer, MCI, Ashburn, Virginia*

16

### Doing What Is Needed to Build New York City

*The Honorable Michael R. Bloomberg,  
Mayor, New York City*

24

## PARTNERSHIP FOR NEW YORK CITY

## CONTENTS 23

## INTERVIEWS

### Skills for Life

*Michael Jarvis,  
Head Basketball Coach,  
St. John's University,  
Jamaica, New York*

70

### It's All about People and Execution

*James E. Rohr, Chairman and  
Chief Executive Officer,  
The PNC Financial Services  
Group, Inc.,  
Pittsburgh*

72

### Inventory: The Good, the Bad, and the Ugly!

*Stephen G. Miller, Principal,  
Mark A. Stein, Principal, and  
William S. Weinstein, Principal,  
The Ozer Group, LLC,  
Needham, Massachusetts*

77

### Risk and Real Estate

*Jules Krull,  
Executive Chairman,  
Krull Inc., New York, and  
Arthur J. Mirante II, President  
and Chief Executive Officer,  
Cushman & Wakefield, Inc.,  
New York*

91

### A Creative Approach to Value

*Don Burdick, Senior Vice President,  
Information Systems, Costco  
Wholesale Corporation,  
Issaquah, Washington*

113

### Drivers for Optimism

*Clifford S. Holtz, Executive Vice President,  
Business Markets Group, Qwest  
Communications International Inc.,  
Denver, Colorado*

129

### The Man Who Makes Magic

*Eric R. Ridenour,  
Executive Vice President,  
Product Development, Chrysler Group,  
DaimlerChrysler AG,  
Auburn Hills, Michigan*

130

### A Customer-Intimate Experience

*Sanjiv Ahuja, Chief Operating Officer,  
Orange SA, London*

147



### Creating Better Citizens' Services

*Albert J. Edmonds,  
Vice President, Global Sales and  
Client Solutions - U.S. Government,  
EDS, Plano, Texas*

132

### Bridging the Public-Private Divide

*William R. Sweeney Jr.,  
Vice President, Government Affairs,  
EDS, Plano, Texas*

134

### Applications Delivered

*Dan Zadorozny,  
Vice President,  
Applications Delivery,  
EDS, Plano, Texas*

136

## HONG KONG



### Creating Growth Through Reinvention

*Mike Rowse, Director-General of Investment Promotion, Invest Hong Kong, Hong Kong*

102

### Hong Kong Banks:

#### On the Verge of a New Era

*The Honorable Dr. David K. P. Li, Chairman and Chief Executive, The Bank of East Asia, Limited, Hong Kong*

104

### The J.P. Morgan Advantage in Asia

*R. Ralph Parks, Chairman, Asia Pacific, J.P. Morgan Chase & Co., New York*

107

## FLORIDA

### A Place Where Dreams Are Pursued

*The Honorable John Ellis "Jeb" Bush, Governor, Florida*

139

### Not a One-Industry State

*Interviews with Leading Business Executives*

140

### Leaders Advisory

143

## HAWAII

### The New Governor's New Outlook

*The Honorable Linda Lingle, Governor, Hawaii*

161

### Almost Un-Real Estate

*Interviews with Leading Business Executives*

162

### Leaders Advisory

164

## DEPARTMENTS

### Editors' Choice

144

### Things No One Ever Tells You

273



LEADERS OF LUXURY

CONTENTS 168

## ROUNDTABLE

### Ensuring Business Continuity Through Security and Privacy

94

## SPECIAL REPORTS

## LEADERS IN PHARMACEUTICALS

Special Report



80

## LEADERS IN PROFESSIONAL SERVICES

Special Report



116

## LEADERS IN TRADING

Special Report



150