LEADERS

The best way to make a fire with two sticks is to make sure one of them is a match.

- Will Rogers



On the Cover

It is often avowed that "when the going gets tough, the tough get going." And for virtually every business around the world, escalating economic and political challenges serve as indisputable proof that times have not only gotten tough; they remain so. But as that familiar axiom also avers, arduous circumstances inspire select leaders and companies to raise the bar on their performance, emerging stronger and

more successful as a result.

For Pfizer's chairman and CEO, Henry A. McKinnell, leading in tough times boils down to "working together" via an array of formidable and innovative partnerships, while always "maintaining our core values and integrity."

According to Roger C. Altman, chairman of Evercore, stalwart management necessarily entails "a return to the fundamentals," as "the future will reward" those "executives who are capable of delivering organic performance."

Towers Perrin's chairman and CEO, Mark V. Mactas, asserts that today's business landscape is prompting leaders to focus on "what they really need" and to rely on consultancies that can deliver "deep, proven expertise and a superior level of service."

And at American Management Systems, Chairman and CEO Alfred T. Mockett maintains that implementing companywide changes now will position his firm to "capitalize on the upturn when that transpires."

Such resolute observations ring of another rousing maxim: "Tough times don't last, but tough people do." In the exclusive interviews that follow, McKinnell (page 10), Altman (page 16), Mockett (page 26), and Mactas (page 20) – shown, clockwise from top left – demonstrate that the ability of companies to endure and succeed in challenging times will indubitably depend on the strength, or "toughness," of those at their belms.

LEADERS Magazine is published quarterly and circulated to distinguished leaders of the world. Circulation is strictly limited. To receive LEADERS Magazine, one must be the leader of a nation, an international company, a world religion, an international institute of learning, or an international labor organization; or a chief financial officer, a major investor on behalf of labor or corporate pension funds, a chief information officer, a Nobel laureate, or a leader in science or the arts.

Editor-in-Chief: Henry O. Dormann

Editor: Darrell J. Brown

President and Executive Editor: David W. Schner

Editorial Assistant: Ericka A. Wilhelms

Advertising Coordinator: Laurie McClure Ferber Account Services Coordinator: Amanda J. Shubow

Graphic Designer: Ruth Nancy L. Aniceto

MIS Director: Anthony Marotta

Assistant to the Chairman: Gerard P. Cobleigh

Office Manager: Elly Vivian

Assistant Office Manager: Wilson Sanchez Guest Services Coordinator: Robin C. King

International Division

John W. Teets, Chairman

Patrick J. Gillis, President, International

Color Separation: Embassy Graphics Printing and Binding: Quebecor World

LEADERS (ISSN 0163-3635) is published quarterly by LEADERS Magazine, Inc., 59 East 54th Street, New York, NY 10022; telephone: 212-758-0740; telefax: 212-593-5194. Henry O. Dormann, Chairman of the Board; Darrell J. Brown, Vice Chairman. Copyright ©2003 in the United States, Canada, and throughout the world by LEADERS Magazine, Inc. Published simultaneously in the United States and Canada. All rights reserved. It is strictly prohibited to store or reproduce material in this publication, in English or any other language, without permission. No subscriptions are available. Periodical postage paid at New York, NY, and additional mailing offices. POSTMASTER: Send address changes to LEADERS, 59 East 54th Street, New York, NY 10022.

LEADERS ® is a registered trademark of LEADERS Magazine, Inc.

Credits:

Cover, Donald Miller, Bachrach; cover background, Michel Leynaud/PhotoAlto/PictureQuest; cover design, Ruth Aniceto; 51, Corbis Images/PictureQuest; 64, Peter Ross; 80, Burke/Triolo/Brand X Pictures/Picture-Quest; 88, David Shoenfelt; 90, Didier Boutet/Brand X Pictures/Picture-Quest; 92, Julie Skarratt; 98, Jay Brady Photography; 122, Graziella Vigo; 137, R. K. Laxman



