

SURVEY

Hoteliers' Hall of Achievement Recipients 2003



STAN BROMLEY, FOUR SEASONS HOTEL SAN FRANCISCO

He not only ably runs the Four Seasons in San Francisco, but he also supervises the West Coast operations of Four Seasons Hotels. Here is a hotel executive who knows every detail of every department. He is bottomline oriented and personally makes every guest feel at home, which is not easy to do.

DAVID J. COLELLA, THE COLONNADE HOTEL, BOSTON

A hotel executive who understands the importance of service and relationships, he makes his guests and employees his priority. He is a hotelier who truly understands that the hotel business is a people business.



TERENCE R. HOLMES, THE STAFFORD, LONDON

He is known as "Mr. Personality" of the hotel business and is a great example of the hotelier with a personal touch. He is everywhere and has succeeded in making every hotel he has managed in his lifetime truly a home for his guests.

GUENTER H. RICHTER, THE ST. REGIS NEW YORK

The gentleman hotelier who first made his mark at the Waldorf-Astoria, he is now revitalizing the St. Regis. His list of contacts is better than David Rockefeller's.



NATALE RUSCONI, HOTEL CIPRIANI, VENICE

A legend in the hotel business, he has consistently super-managed the finest hotel in Venice and he continues improving, welcoming, and extending himself in his charming Italian way. In another era he would have been the Merchant Prince of Venice.

For the past 10 years, we have asked our readers, the heads of the travel departments at major corporations, and leaders in the hotel and airline industries: Who are the best hotel executives?

Each year we have published the results of that poll, and through the years some names have been consistently rated at the top for different reasons. Some run large, internationally famous hotels, while others run small, boutique hotels with equally fine service.

Because of this continued record of excellence, we created a Hall of Achievement to honor those dedicated hoteliers who have truly become legends in their field. Following are this year's inductees as well as a listing of the past members of the Hoteliers' Hall of Achievement.

HONORED MEMBERS OF THE HALL OF ACHIEVEMENT

RAYMOND N. BICKSON
The Mark, New York

RICHARD J. COTTER
Starwood Hotels

ALBERTO DEL HOYO
The Beverly Hills Hotel and Bungalows,
Beverly Hills, California

MANFRED J. AND CHRISTINA HÖRGER
Savoy Hotel Baur en Ville, Zurich

PHILIPPE LEBOEUF
Concorde Hotels

YOUNG-IL LEE
The Shilla Seoul

ERIC O. LONG
The Waldorf-Astoria, New York

GILES SHEPARD
The Ritz, London

MARCO TORRIANI
Mandarin Oriental Hotel Du Rhone,
Geneva

KURT WACHTVEITL
The Oriental, Bangkok

L E A D E R S

SURVEY

Who are the Best Hoteliers?

Each year we ask a panel of our readers, composed of executives in the travel industry, the CEOs of major worldwide companies, and high government officials, to give their opinions of the best hotels and the best hoteliers. This year the following (listed in alphabetical order) have been chosen as the 10 best because of their dedication and records of accomplishment. They consistently appear among the top 10, as do their hotels.

Following them are those (also in alphabetical order), in addition to the top 10, who received the most votes. It should be pointed out that the panel does not accept votes from the individuals listed, any of their employees, or members of their hotel chains or organizations, unless those votes are for others.



RADHA ARORA
FOUR SEASONS MAUI
FOUR SEASONS RESORT MAUI AT WAILEA



DENNIS A. CLARKE
CONRAD HONG KONG



GEOFFREY GELARDI
THE LANESBOROUGH, A ST. REGIS HOTEL, LONDON



BERNARD LACKNER
PLAZA ATHENEE
HOTEL PLAZA ATHENEE, NEW YORK



DIDIER LE CALVEZ
FOUR SEASONS PARIS
FOUR SEASONS HOTEL GEORGE V, PARIS



CARLOS LOPES
HOTEL BEL-AIR, LOS ANGELES



LIAM MADDEN
HOTEL ROYAL MONCEAU, PARIS



MARIA RAZUMICH-ZEC
THE PENINSULA CHICAGO



RICHARD SEGAL
PARK HYATT
PARK HYATT CHICAGO



HANS R. WILLIMANN
FOUR SEASONS HOTEL CHICAGO

Ricardo Acevedo, Four Seasons Resort Punta Mita, Nayarit, Mexico

Ronald Albeit, The Registry Resort & Club, Naples, Florida

Richard Baker, The Mansion on Turtle Creek, Dallas

Christian Beek, Amstel InterContinental Amsterdam

Campbell W. Black, Mark Hopkins Inter-Continental San Francisco

Peter C. Borer, The Peninsula Hong Kong

George Cordon, Four Seasons Hotel Las Vegas

Michael Cottan, Shangri-La Kuala Lumpur

Nicolas Daepfen, The Helmsley Park Lane Hotel, New York

Sylvain Ercoli, Hotel Martinez, Cannes, France

Lewis Fader, Hotel InterContinental Chicago

Jennifer Fox, InterContinental Hong Kong

Jens Grafe, Turnberry Isle Resort & Club, Aventura, Florida

Christopher B. Hunsberger, Four Seasons Hotel Washington, Washington, DC

John M. Hutar, Hotel Nikko San Francisco

Gail R. Isono, The Huntington Hotel, San Francisco

Christopher R. J. Knable, The Regent Wall Street, New York

Philippe Krenzer, Hôtel de Crillon, Paris

Werner R. Kunz, Harbor Court Hotel, Baltimore

Niklaus J. Leuenberger, The Peninsula New York

Peter J.H. Lowe, Mandarin Oriental, Hong Kong

Duncan Palmer, The Sukhothai Bangkok

Mark Pardue, The Stanhope Park Hyatt New York

Edmond A. Pinczowski, Sheraton Frankfurt Hotel & Towers, Germany

Paul Pisarz, Park Hyatt Washington, DC

Christoph Schmidinger, Four Seasons Hotel Atlanta

Gary E. Schweikert, The Plaza, New York

Michael Silberstein, New York Palace

Edward V. Staros, The Ritz-Carlton, Naples, Florida

Thomas Steinhauer, Four Seasons Hotel New York

Frank van der Post, InterContinental The Barclay New York

Richard Whitfield, Half Moon, Montego Bay, Jamaica